

XPS DELIVERY & LOGISTICS LTD.

GENERAL TERMS & CONDITIONS

IMPORTANT NOTICE

When ordering XPS's services you, as "Shipper", are agreeing, on your behalf and on behalf of the receiver of the Shipment ("Receiver") and anyone else with an interest in the Shipment that these Terms and Conditions shall apply.

"Shipment" means all documents or parcels that travel under one waybill and which may be carried by any means XPS chooses, including air, road or any other carrier. A "waybill" shall include any Shipment identifier or document produced by XPS or Shipper automated systems such as a label, barcode, waybill or consignment note as well as any electronic version thereof. Every Shipment is transported on a limited liability basis as provided herein. If Shipper requires greater protection, then insurance may be arranged at an additional cost. (Please see below for further information). "XPS" means any member of the XPS GLOBAL Network.

1 Customs Clearance

XPS may perform any of the following activities on Shipper's or Receiver's behalf in order to provide its services: (1) complete any documents, amend product or service codes, and pay any duties, taxes or penalties required under applicable laws and regulations ("Customs Duties"), (2) act as Shipper's forwarding agent for customs and export control purposes and as Receiver solely for the purpose of designating a customs broker to perform customs clearance and entry and (3) redirect the Shipment to Receiver's customs broker or other address upon request by any person who XPS believes in its reasonable opinion to be authorized.

2 Unacceptable Shipments

A Shipment is deemed unacceptable if:

- no customs declaration is made when required by applicable customs regulations,

- it contains counterfeit goods, animals, bullion, currency, gem stones; weapons, explosives and ammunition; human remains; illegal items, such as ivory and narcotics,
- it is classified as hazardous material, dangerous goods, prohibited or restricted articles by IATA (International Air Transport Association), ICAO (International Civil Aviation Organization), ADR (European Road Transport Regulation on dangerous goods) or other relevant organization (“Dangerous Goods”),
- its address is incorrect or not properly marked or its packaging is defective or inadequate to ensure safe transportation with ordinary care in handling,
- it contains any other item which XPS decides cannot be carried safely or legally.

3 Deliveries and Undeliverables

Shipments cannot be delivered to PO boxes or postal codes. Shipments are delivered to the Receiver’s address given by Shipper but not necessarily to the named Receiver personally. Shipments to addresses with a central receiving area will be delivered to that area.

XPS may notify Receiver of an upcoming delivery or a missed delivery. Receiver may be offered alternative delivery options such as delivery on another day, no signature required, redirection or collection at a XPS Service Point. Shipper may exclude certain delivery options on request.

If the Shipment is deemed to be unacceptable as described in Section 2, or it has been undervalued for customs purposes, or Receiver cannot be reasonably identified or located, or Receiver refuses delivery or to pay Customs Duties or other Shipment charges, XPS shall use reasonable efforts to return the Shipment to Shipper at Shipper’s cost, failing which the Shipment may be released, disposed of or sold without incurring any liability whatsoever to Shipper or anyone else, with the proceeds applied against Customs Duties, Shipment charges and related administrative costs with the balance of the proceeds of a sale to be returned to Shipper. XPS shall have the right to destroy any Shipment which any law prevents XPS from returning to Shipper as well as any Shipment of Dangerous Goods.

4 Inspection

XPS has the right to open and inspect a Shipment without notice for safety, security, customs or other regulatory reasons.

5 Shipment Charges & Fees

XPS's Shipment charges are calculated according to the higher of actual or volumetric weight per piece and any piece may be re-weighed and re-measured by XPS to confirm this calculation.

Shipper, or the Receiver when XPS acts on Receiver's behalf, shall pay or reimburse XPS for all Shipment or other charges due, or Customs Duties owed for services provided by XPS or incurred by XPS on Shipper's or Receiver's behalf. Payment of Customs Duties may be requested prior to delivery.

If XPS uses its credit with the Customs Authorities or advances any Customs Duties on behalf of a Receiver who does not have an account with XPS, XPS shall be entitled to assess a fee.

6 XPS's Liability

6.1 XPS's liability in respect of any one Shipment transported by air (including ancillary road transport or stops en route) is limited by the Montreal Convention or the Warsaw Convention as applicable, or in the absence of such Convention, to the lower of (i) the current market or declared value, or (ii) 19 Special Drawing Rights per kilogram. Such limits shall also apply to all other forms of transportation, except where Shipments are carried only by road, when the limits below apply.

For cross border Shipments transported by road, XPS's liability is or shall be deemed to be limited by the Convention for the International Carriage of Goods by Road (CMR) to the lower of (i) current market value or declared value, or (ii) 8.33 Special Drawing Rights per kilogram. Such limits will also apply to national road transportation in the absence of any mandatory or lower liability limits in the applicable national transport law.

If Shipper regards these limits as insufficient it must make a special declaration of value and request insurance as described in Section 8 or make its own insurance arrangements.

XPS's liability is strictly limited to direct loss and damage to a Shipment only and to the per kilogram limits in this Section 6. All other types of loss or damage are excluded (including but not limited to lost profits, income, interest, future business), whether such loss or damage is special or indirect, and even if the risk of such loss or damage was brought to XPS's attention.

6.2 XPS will make every reasonable effort to deliver the Shipment according to XPS's regular delivery schedules, but these schedules are not binding and do not form part of the contract. XPS is not liable for any damages or loss caused by delay.

7 Claims

All claims must be submitted in writing to XPS right at when the Cargo arrives to the delivery point within the same day from the date that XPS accepted the Shipment, failing which XPS shall have no liability whatsoever. Claims are limited to one claim per Shipment, settlement of which will be full and final settlement for all loss or damage in connection therewith.

8 Shipment Insurance

XPS may be able to arrange insurance covering the value in respect of loss of or damage to the Shipment, provided that the Shipper so instructs XPS in writing, including by completing the insurance section on the front of the waybill or by XPS's cmr . Shipment insurance does not cover indirect loss or damage, or loss or damage caused by delays.

9 Circumstances Beyond XPS's Control

XPS is not liable for any loss or damage arising out of circumstances beyond XPS's control. These include but are not limited to electrical or magnetic damage to, or erasure of, electronic or photographic images, data or recordings; any defect or characteristic related to the nature of the Shipment, even if known to XPS; any act or omission by a person not employed or contracted by XPS - e.g. Shipper, Receiver, third party, customs or other government official; "Force Majeure" - e.g. earthquake, cyclone, storm, flood, fog, war, plane crash, embargo, riot, civil commotion, or industrial action.

10 Shipper's Warranties and Indemnities

Shipper shall indemnify and hold XPS harmless for any loss or damage arising out of Shipper's failure to comply with the following warranties and representations:

- all information provided by Shipper or its representatives is complete and accurate;
- the Shipment is acceptable for transport under Section 2 above;
- the Shipment was prepared in secure premises by reliable persons and was protected against unauthorized interference during preparation, storage and any transportation to XPS;
- Shipper has complied with all applicable customs, import, export, data protection laws, sanctions, embargos and other laws and regulations; and
- Shipper has obtained all necessary consents in relation to personal data provided XPS including Receiver's data as may be required for transport, customs clearance and delivery, such as e-mail address and mobile phone number.

11 Routing

Shipper agrees to all routing and diversion, including the possibility that the Shipment may be carried via intermediate stopping places.

12 Governing Law

Any dispute arising under or in any way connected with these Terms and Conditions shall be subject, for the benefit of XPS, to the non-exclusive jurisdiction of the courts of, and governed by the law of the country of origin of the Shipment and Shipper irrevocably submits to such jurisdiction, unless contrary to applicable law.

13 Cancellation of Orders

If the order is canceled after booking and confirming departure of Train ,Truck or Vessel there will be an additional cancellation fee, up to 1000 USD.

14 Loading Capacity

Regular Standart Trucks & 40'HC Containers can load up to 22 tons anything over 22 tons there will be an extra charges will apply.

15 Palet Size Requirments

All palets must be in European size (80x120cm) any load or any piece over these Dims , there will be extra charges.

Box sizes 30cm x 30cm and max weight of 30kgs per Box any size or weight beyond this will apply extra charges.

16 Promotion of 0.99 Euro per KG

To be able to receive this offer each pallet must be the sizes of 80cm x 120cm and min order must be 1.000kgs .

Anysize or any weight less then 1.000kgs will be calculated as a min order and will invoice by the min order charges. (1.000kgs x 0.99euro) min.

17 Delivery Time

All delivery times will be occurs after the dispatch of the Truck , Train or Vessel moves out of customs.

18 Severability

The invalidity or unenforceability of any provision shall not affect any other part of these Terms and Conditions.

Further information is available on the XPS website (www.xpsdelivery.com) from XPS Customer Service

General

Applicable general conditions

The XPS DELIVER & LOGISTICS LTD Conditions, latest version, deposited at the Registry of the Court of LONDON / UK , shall apply to all activities of XPS. With respect to the carriage of the shipment the conditions of carriage stipulated by the carrier called in by XPS, shall also be applicable. These conditions generally include a restriction of liability. A copy of the conditions meant above shall be sent upon request.

Excluded Goods

XPS does not cause the carriage of (among other things) money, securities, explosives, weapons, narcotics, jewelry or animals. For a complete and current list of excluded goods you are requested get in touch with XPS.

Excluded liability for lost profit,

Consequential loss and delay XPS is not liable for lost profit, consequential loss and damage as a result of delays, whether or not caused by changed flight schedules, delay at the customs authorities or otherwise.

Security

XPS reserves the right to inspect the consignment and to present the consignment to the competent authorities for inspection.

Customs clearance

XPS will only perform customs clearance activities by order and at the expense and risk of the principal. If the principal chooses no to order XPS to perform customs clearance activities, XPS is not obliged to provide any assistance or to accept any liability in this respect.

Expense principal

Freight charges due, rights, levies, taxes and/or other costs are at the expense of the principal, who is also obliged to provide the necessary assistance at customs clearance and delivery of the consignment.

Transit documents If transport of goods takes place under transit document, XPS will do the utmost to achieve a correct settlement. XPS can however not accept any liability whatsoever as a result of the non- or non-timely settlement of transit documents.

Volumetric weight In case of transport based on at the shipment weight related shipment cost, XPS will calculate besides the actual weight also the volumetric weight of the shipment. The shipment cost will be calculated based of the highest of these weights

XPS SPRINTLINE

Consignment note

The principal shall make out and sign a CMR-consignment note for each consignment.

Contact :

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